

## Investor presentation

October 2023



## Important notices and disclaimers

This presentation and the information accompanying it (Presentation) has been prepared and provided solely by PEXA Group Limited (PEXA or the Company).

The purpose of the information from slide twenty onwards is to provide background information to assist you in obtaining a further understanding of the business of Smoove plc (Smoove), in connection with the recommended cash acquisition by Digcom UK Holdings Limited (Digcom), an indirect subsidiary undertaking of the Company, of the entire issued and to be issued share capital of Smoove (Acquisition). Digcom has made an announcement of its firm intention for the Acquisition under Rule 2.7 of the City Code on Takeovers and Mergers (the Code).

#### No offer of securities

This Presentation is not a prospectus, product disclosure statement or other form of offer document under Australian law or the laws of any other jurisdiction. It is not and should not be considered, and does not contain or purport to contain, an offer, invitation, solicitation or recommendation with respect to the subscription, purchase or sale of any securities in PEXA, any other entity, any person acting on behalf of the Company or Digcom, or their respective affiliates, agents or advisers.

The information contained in the Presentation has been prepared without taking account of any person's investment objectives, financial situation or particular needs and nothing contained in the Presentation constitutes investment, tax, legal or other advice. You must not rely on the Presentation but make your own independent assessment and rely on your own independent taxation, legal, financial or other professional advice

#### Financial data

All financial amounts contained in this Presentation are expressed in Australian dollars (unless otherwise stated). Note: numbers may not sum due to rounding.

Certain financial information included in this Presentation is 'non-IFRS financial information' under Regulatory Guide 230 'Disclosing non-IFRS financial information' published by ASIC. PEXA believes this non-IFRS financial information provides useful information to users in measuring the financial performance and condition of PEXA. The non-IFRS financial information does not have standardised meanings prescribed by Australian Accounting Standards and, therefore, may not be comparable to similarly titled measures presented by other entities, nor should it be construed as an alternative to other financial information determined in accordance with Australian Accounting Standards. You are cautioned, therefore, not to place undue reliance on any non-IFRS financial information or ratio included in this Presentation

#### Forward Statements

No representation or warranty, expressed or implied, is made as to the accuracy, reliability, adequacy or completeness of the information and opinions contained in the Presentation

We use words such as 'will', 'may', 'intend', 'seek', 'would', 'should', 'could', 'continue', 'plan', 'probability', 'risk', 'forecast', 'likely', 'estimate', 'anticipate', 'believe', or similar words to identify forward-looking statements. Forward-looking statements are based on assumptions and contingencies which are subject to change without notice, may involve known and unknown risks and uncertainties and other factors, many of which are beyond the control of PEXA and/or Digcom (as relevant), and have been made based upon management's expectations and beliefs concerning future developments and their potential effect on us. There are a number of factors that could cause actual results and developments to differ materially from those expressed or implied by those forward-looking statements. Past performance of the Company and/or Digcom (as relevant) cannot be relied on as a guide to future performance. Forward-looking statements speak only as the date of this document and the Company and/or Digcom expressly disclaims any obligations or undertaking to release any update of, or revisions to, any forward-looking statements in this presentation. As a result, recipients of this Presentation are cautioned not to place any undue reliance on such forwardlooking statements.

No representation is made or will be made that any forward-looking statements will be achieved or will prove to be correct. Actual future results and operations could vary materially from the forward-looking statements. Circumstances may change and the contents of this Presentation may become outdated as a result.

Except as required by applicable laws or regulations, the Identified Persons (as defined below) do not undertake any obligation to provide any additional or updated information or revise the forward-looking statements or other statements in this Presentation, whether as a result of a change in expectations or assumptions, new information, future events, results or circumstances. No statement in this Presentation is intended as a profit forecast or a profit estimate.

#### Past performance

Past performance and historical information given in this Presentation is given for illustrative purposes only and should not be relied upon as (and is not) an indication of future performance.

#### Market and industry data

This Presentation contains statistics, data and other information (including forecasts and projections) relating to markets, market sizes, market shares obtained from research, surveys or studies conducted by third parties (Market Data). You should note that Market Data is inherently subjective, is subject to uncertainty and not necessarily reflective of actual market conditions. The directors of the Company and Digcom (in relation to slide twenty onwards) have taken all reasonable care to ensure that the facts stated in this Presentation are true to the best of their knowledge, information and belief.

However, PEXA, Digcom (in relation to slide twenty onwards) and Numis Securities Limited (Numis) (in relation to slide twenty onwards) and each of their respective directors, officers, employees, agents, advisers, subsidiaries, branches and/or affiliates (collectively, Affiliates) (Identified Persons) cannot assure you as to the

accuracy or the reliability of the underlying assumptions used to estimate such Market Data or Information. Forecasts and estimates involve risks and uncertainties and are subject to change based on various factors, including in data collection and the possibility that relevant data has been omitted. This Presentation has not been independently verified, and without prejudice to the foregoing, neither the Company or the Identified Persons, to the fullest extent permitted by law, accept any liability whatsoever for any loss howsoever arising, directly or indirectly, whether arising in tort, contract or otherwise, from use of the Market Data or information in this Presentation or otherwise arising in connection therewith.

As a result, the Market Data is not necessarily reflective of actual market conditions, involves additional risks and uncertainties and are subject to many factors beyond PEXA's and Digcom's control. There is no assurance that any of the estimates contained in the Market Data and included in this Presentation will be achieved.

#### Disclaime

The information is supplied in summary form and is therefore not necessarily complete. The material contained in this Presentation may include information derived from publicly available sources that have not been independently verified. No representation or warranty is made as to the accuracy, completeness or reliability of the information.

Numis, which is authorised and regulated in the United Kingdom by the Financial Conduct Authority, is acting as financial adviser to Digcom and PEXA, and no one else, in connection with the Acquisition, and will not be responsible to anyone other than the boards of Digcom and PEXA for providing the protections afforded to clients of Numis nor for providing advice in relation to the contents of this Presentation or the Acquisition. Neither Numis nor any of its affiliates owes or accepts any duty, liability or responsibility whatsoever (whether direct or indirect, whether in contract, in tort, under statute or otherwise) to any person who is not a client of Numis in connection with this Presentation, any matter, arrangement or statement contained or referred to herein or otherwise. Numis is only advising on the information in this Presentation from slide twenty onwards.

To the maximum extent permitted by law, PEXA and each of its affiliates, directors, employees, officers, partners, agents and advisers and any other person involved in the preparation of the Presentation disclaim all liability and responsibility (including without limitation, any liability arising from fault or negligence) for any direct or indirect loss or damage which may arise or be suffered through use or reliance on anything contained in, or omitted from, the Presentation. PEXA accepts no responsibility or obligation to inform you of any matter arising or coming to its notice, after the date of the Presentation or this document, which may affect any matter referred to in the Presentation.

This Presentation should be read in conjunction with PEXA's other periodic and continuous disclosure announcements lodged with the ASX, which are available at www.asx.com.au.



In the spirit of reconciliation, PEXA acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community.

We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

We accept the invitation to walk with First Nations Peoples, to a better future for us all, and invite you to join the movement.

For more details, go to UluruStatement.org



## Speakers and agenda



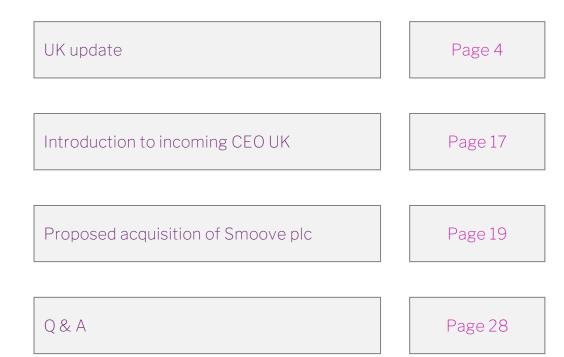
**Glenn King**Group Managing Director
and Chief Executive Officer



Scott Butterworth
Chief Financial and
Growth Officer



Joe Pepper
Chief Executive Officer UK



# UK update

## Our strategy

# CONNECTING PEOPLETOPLACE



We will enhance the core Exchange in Australia to build deeper customer relationships



We will provide innovative insights and digital services for customers, using near real-time data



We will bring digital property solutions to international jurisdictions, leveraging PEXA's experience in Australia



We will invest in our people, platform, and brand to sustain an innovative culture and reputation trusted by stakeholders

Innovate for good



Better together



Make it happen Make it count





People



Community/ESG



Resilience and security



Data and privacy





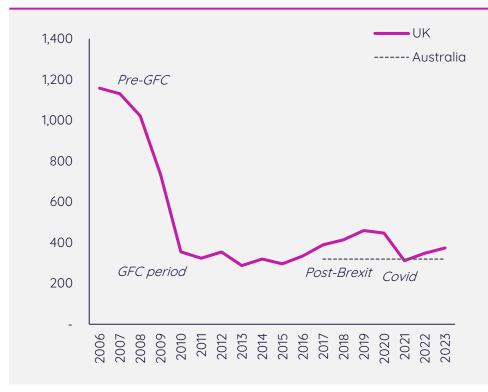




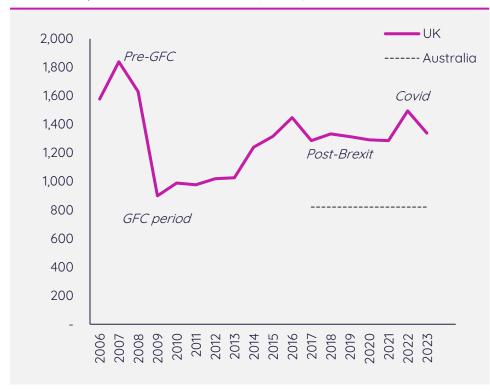


## UK property transaction market is sizeable

#### Re-mortgage transactions (#'000 pa) 1



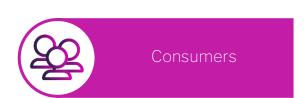
#### Sale and purchase transactions (#'000 pa) 1



## UK property processes perform poorly

Jurisdiction	Transaction fall through rate	Transaction completion time
UK <sup>1</sup>	31%	12-24 weeks
Canada	Very rare	~12 weeks
US	4%	~9 weeks
* * Australia	Rare	8-12 weeks

## PEXA creates benefits for all UK stakeholders



#### Today

81% of purchasers and 43% of remortgages suffer detriment

Unexpected costs > £1k for 63% of purchasers



Lenders

Poor customer experiences, excess capital, funding, operating costs and regulatory exposure



Conveyancers

Inefficient, slow processes impact economics and poor consumer journeys



Regulators and government

Significant fragmentation inhibiting wellfunctioning housing market

#### Benefits with PEXA

Faster, cheaper, more transparent remo and S&P experiences

Mortgage portfolio ROE uplift of 6-22bp, depending on lender size Potential Consumer Duty benefit

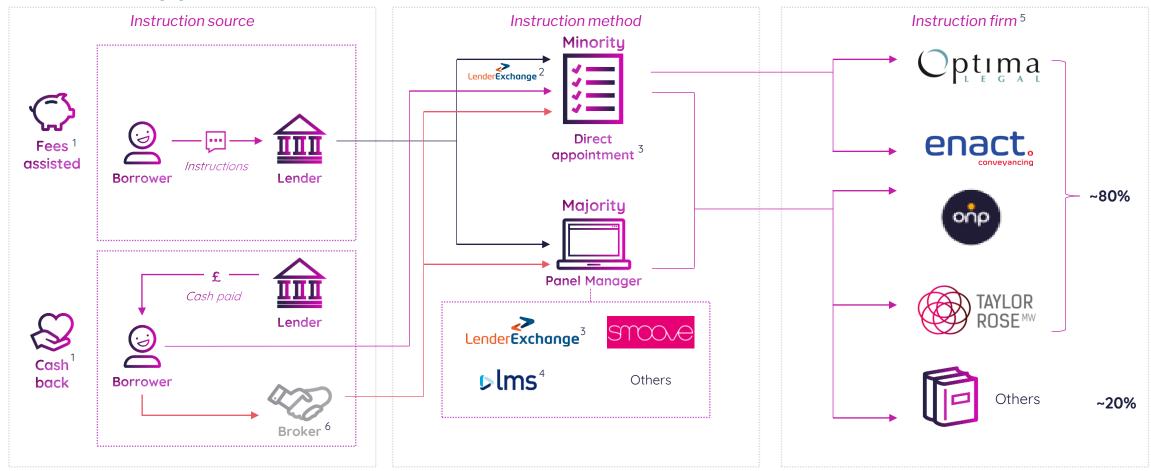
Annual cost saves of 2-12%, depending on size Offset by loss of trust account interest

Improved velocity and transparency, lower cost

Source: International strategy consulting firm

## Re-mortgage market instruction process

#### Indicative re-mortgage flows



~xx% Indicative share of flows

<sup>&</sup>lt;sup>1</sup>Lenders will cycle between 'fees assisted' and 'cash back' offers

<sup>&</sup>lt;sup>2</sup> Lenders will choose from their own panel of conveyancers. Instructions typically sent via Lender Exchange to lender's chosen conveyancer

<sup>&</sup>lt;sup>3</sup> Lender Exchange is owned by First American and Landmark, who also own Enact.

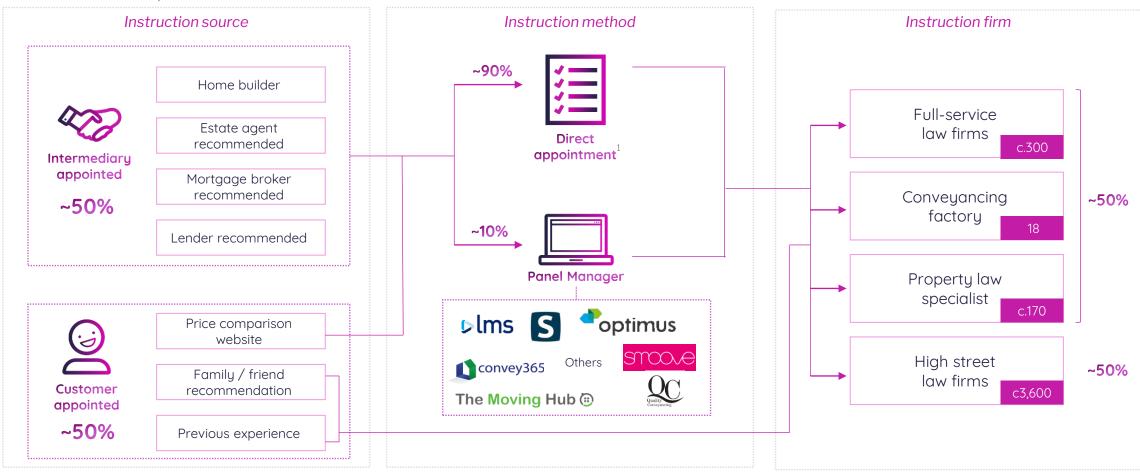
<sup>&</sup>lt;sup>4</sup> LMS owned by ONP Group and Connells Group (Estate Agents)

<sup>&</sup>lt;sup>5</sup> Optima does only 'fees assisted' re-mortgages. Market share sourced from Bank of England dataset LPMB4B3, 12 months to 31 March 2023.

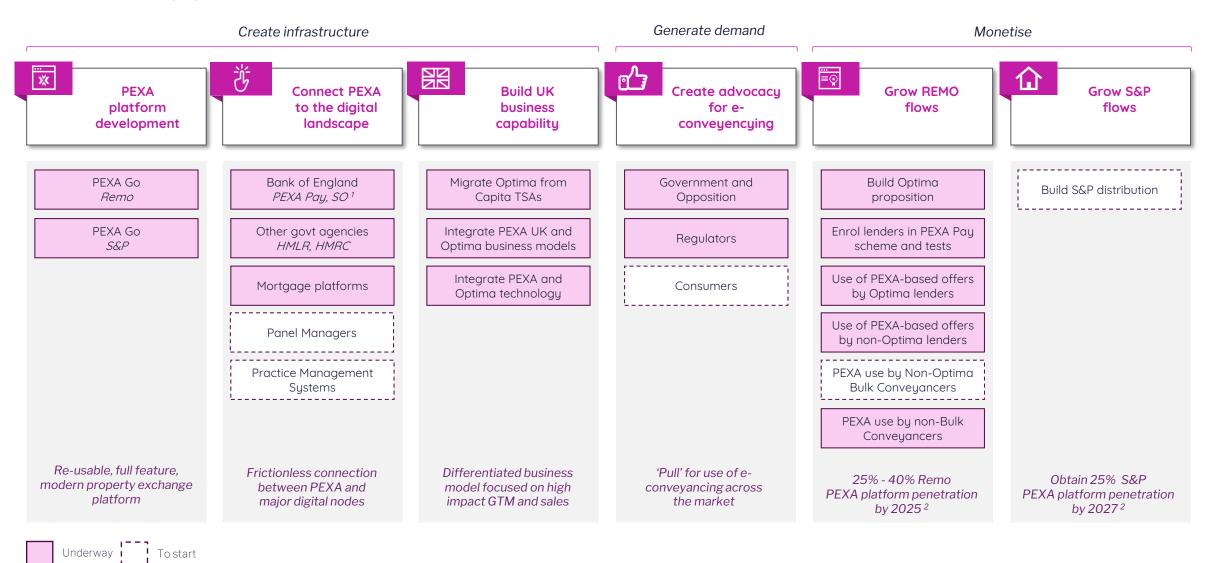
<sup>&</sup>lt;sup>6</sup> If conveyancer selected by broker, they would choose the conveyancer via a panel manager or through their own panel

## Sale and purchase instruction process

#### Indicative sale and purchase flows



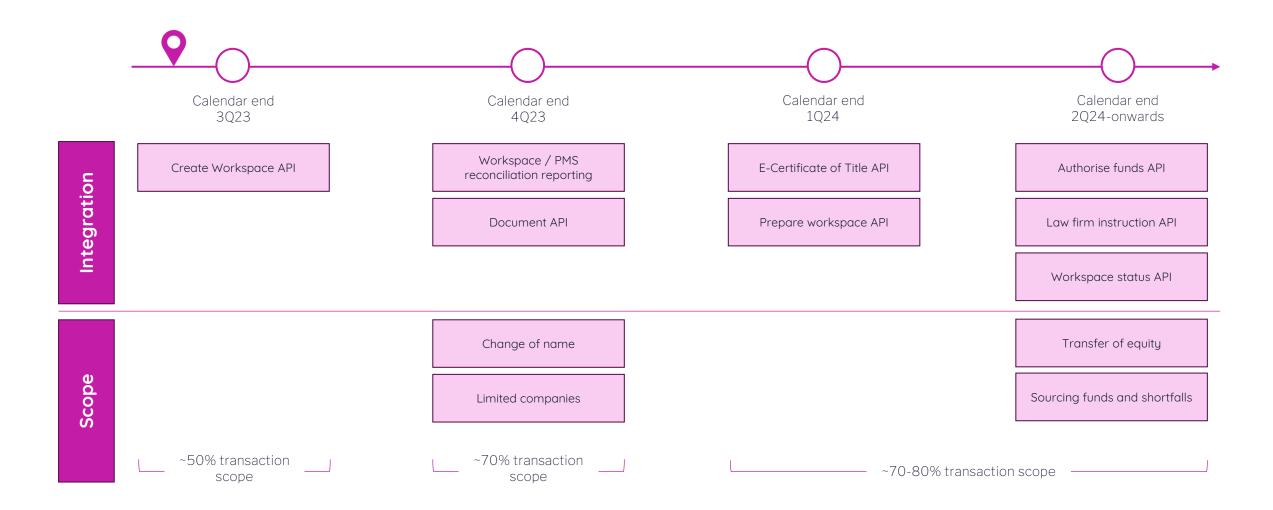
## Our approach to the UK



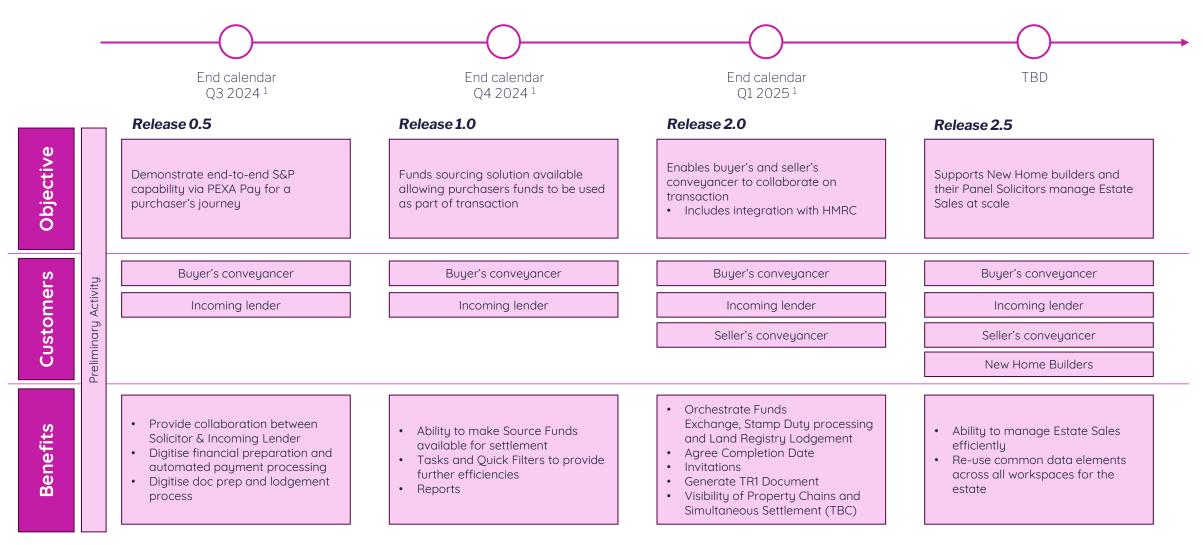
<sup>&</sup>lt;sup>1</sup> Synchronous Operator

<sup>&</sup>lt;sup>2</sup> Represents PEXA ambition for penetration of transaction settlement (note this differs from market share associated with performing conveyancing work itself). See Investor Day Presentation, 13 May 2022.

## Remo platform becoming richer, and more integrated



## Aiming to launch S&P from Calendar Q3-2024



<sup>1</sup> Indicative

## Integration of PEXA and Optima offers underway



#### Commercial constructs

#### Description

- Guaranteed service levels with ringfenced, dedicated, resources
- Early access to new PEXA enabled Optima Legal capabilities (e.g., Broker portals)
- Encouraged to adopt PEXA functionality when available

#### Benefits

- Improved service levels and 'Elastic' capacity up to pre-agreed limits
- Able to shape the strategic direction of PEXA, and access to PR opportunities
- Support with Consumer Duty agenda and requirements



#### **MVP**

#### Description

- Creates an aligned case journey between PEXA and Optima
- Critical uplift to PEXA and Optima systems and operational readiness within Optima

#### Benefits

- Optima onboarding into the live platform ahead of any initial lender transactions
- Early showcase of PEXA benefits to the market (inc. Optima lenders)
- Allows for low volume lenders and pilots to be executed through PEXA



#### Integrated Journey

#### Description

 Optima integration with new PEXA UIs and APIs to automate key interactions

#### Benefits

- Increased Optima case capacity realised through operational efficiencies
- Improved customer experience through streamlined service proposition and reduced turnaround times
- Creation of a more beneficial proposition for other high-volume remortgage law firms



#### **Target** State

#### Description

 Creation of a fully aligned conveyancing proposition for the UK market

#### Benefits

- Maximise straight through processing to further increase operational efficiencies and optimise the customer experience
- Opportunity to support broker and direct narratives in the market
- Opportunity to diversify Optima proposition into Sale & Purchase alongside PEXA rollout













## Continued progress against the four lender focussed imperatives

#### **Build Optima population**

- Evolution of Optima Legal proposition developed and customer engagement underway
- Migration of Optima into PEXA Group and onto PEXA technology underway
- LBG tender won 2 year contract, increased allocation of flow

## Enrol lenders in PEXA Pay scheme and tests

- Eight lenders have tested with PEXAPay
- Additional four lenders enrolled to be tested by November 2023
- Continued engagement with BOE on RTGS renewal topics such as Sunchronisation and Segregated Accounts

#### Drive uptake of PEXAbased offers by Optima lenders

- Active dialogues underway with Virgin Money and Nottingham Building Society and others to utilise PEXA technologies in addition to Optima Legal to support streamlining of Remortgage journeys
- Aspects of PEXA technology and capability supporting customer-centric Optima Legal services to be delivered in a higher quality, more scalable manner

#### Drive uptake of PEXAbased offers by Non-Optima lenders

- PEXA proposition live with HRBS and Shawbrook Bank. Work underway to increase volume throughput through new proposition development (HRBS) and new platform capabilities such as Ltd Co. lending (Shawbrook)
- Active dialogues underway with Metro Bank and others to utilise PEXA technologies to support streamlining of Remortgage journeys

## Progress and milestones











Reconnaissance

**→ 2020** 

Remortgage discovery & build

Q1 2021 →

Bank of England Go-Live Q1 2022 Sale & Purchase discovery **2022** →

Sale & Purchase launch 2024/2025

PEXA platform penetration targets

Board approval, funding approval, CEO appointment

Q4 2020

First Lenders signed-up

Q4 2021

Remortgage launch

Q3 2022

Sale & Purchase build

**2022** →



Remortgage = 25% - 40% by 2025

Sale & Purchase = 25% by 2027







See Investor Day Presentation, 13 May 2022.

16

# Introduction to incoming CEO UK

## Introduction to Joe Pepper



Joe Pepper CFO UK



Chief Executive Officer TM Group 2018- 2023



Managing Director – EDM Mortgage Support Services EDM Group 2013- 2017



Business Development Director RR Donnelly 2008-2013



Account manager, Operations manager, Business Manager Williams Lea 2000-2008

25 years business process re-engineering executive experience across the financial, legal and property sectors – the last 10 years in delivering technology solutions to the UK conveyancing and lending markets.

## Transaction overview

## Australian and UK takeover law differences

This transaction is operating under the UK takeover regime, which is different to takeover law in the Australian market.

The transaction is subject to the approval of Smoove shareholders, the approval of the UK Court and regulatory approvals which we are currently working through. We will update the market at the appropriate times as the transaction progresses.

Following completion PEXA intends to integrate Smoove into PEXA's existing UK business to further advance the offering of PEXA's digital settlement platform to lenders, conveyancers and consumers in the UK.

### Smoove overview

Description

- On-line conveyancing panel manager for S&P and Remos
- Provider of other digital platforms to assist home ownership iourneys

Corporate

2003, as ULS Technologies Founded:

HQ: Thame, Oxfordshire (1hr 20 mins to London)

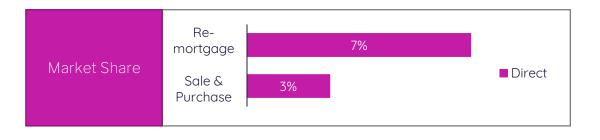
Staff: 120 as at March 2023

2014, London Stock Exchange, AIM <sup>1</sup> Listing:

Financial	
	Financial
	Summary

£m		2022a	2023a	
Sales		19.2	20.6	
	Gross Profit	7.8	7.8	
	EBITDA <sup>(4)</sup>	(3.8)	(4.8)	
	NPAT	(5.1)	(5.8)	
	Cash	20.0	10.1	
	Other assets	9.9	9.8	
	Liabilities	(5.2)	(4.4)	
	Net assets	24.8	15.5	

Source: Company, Smoove Plc statutory financial statements



PEXA platform opportuni<u>ty</u>5

Other

Remo / Sale & Purchase

Opportunity to cross-sell the PEXA Pay platform to panel firms of Smoove



#### LLOYDS **BANKING**



- Relationship since 2007<sup>3</sup>
- S&P contract renewed in 2022











- In June 2023, entered strategic partnership with MAB, the UK's largest mortgage intermediary brand
- Consumers assisted with buying, selling or remortgaging their home
- 75 active panel firms
- 2,100 conveyancing firms via lender panels

<sup>&</sup>lt;sup>1</sup> Alternative Investment Market

<sup>&</sup>lt;sup>2</sup> Calculated based on Smoove's FY23 S&P and remo completion volumes, Bank of England S&P transactions (Bank of England data set

LPMB4B3) and Bank of England remo transactions (Bank of England data set LPMVTVX)

<sup>&</sup>lt;sup>3</sup> Relationship started with HBOS in 2007 and continued subsequent to LBG's acquisition of HBOS in 2008

<sup>&</sup>lt;sup>4</sup> EBITDA presented on an underlying basis

<sup>&</sup>lt;sup>5</sup> Provides access to volumes outside of the Smoove platform.

## Comprehensive product set

#### Smoove product overview

Product	STOCK	eConveyancer	DigitalMove	smoore	Smoothete	AMITY LAW PROPERTY LAWYERS	<b>C</b> Legal Eye
Description	Agent customer portal	Conveyancing panel	Customer on- boarding and communications portal	'White label' panel management	'Practice in a box' for conveyancers	Conveyancer	Practioner compliance tools
Value chain stage	Transaction initiation Conveyancing					Business management	
Target segments	Customer Conveyancer Estate Agent	Customer Conveyancer Introducer / Broker	Customer Conveyancer	Conveyancer Lender	Customer Conveyancer Introducer / Broker	Customer Conveyancer Estate Agent	Conveyancer Estate Agent
Business dimensions	Over 30 branches <sup>(4)</sup>	Over 75 active panel firms <sup>1</sup>	~85% digital move penetration <sup>(5)</sup>	~2,100 conveyancing firms via lender panels	12 CCLs <sup>2</sup> as at May-23	na	na
Business stage	Rollout	Established	Scaling	Established	Rollout	Established	Established
Revenue model	Completion fee Search fee		m fees ent fees <sup>3</sup>		Conveyancing fee less payment to conveyancer	Conveyancing fees	Service fee Subscriptions

Source: Smoove FY23 annual report, Capital Markets Day (Nov-22) presentation, 1HFY23 presentation (Nov-22); FY23 trading update report

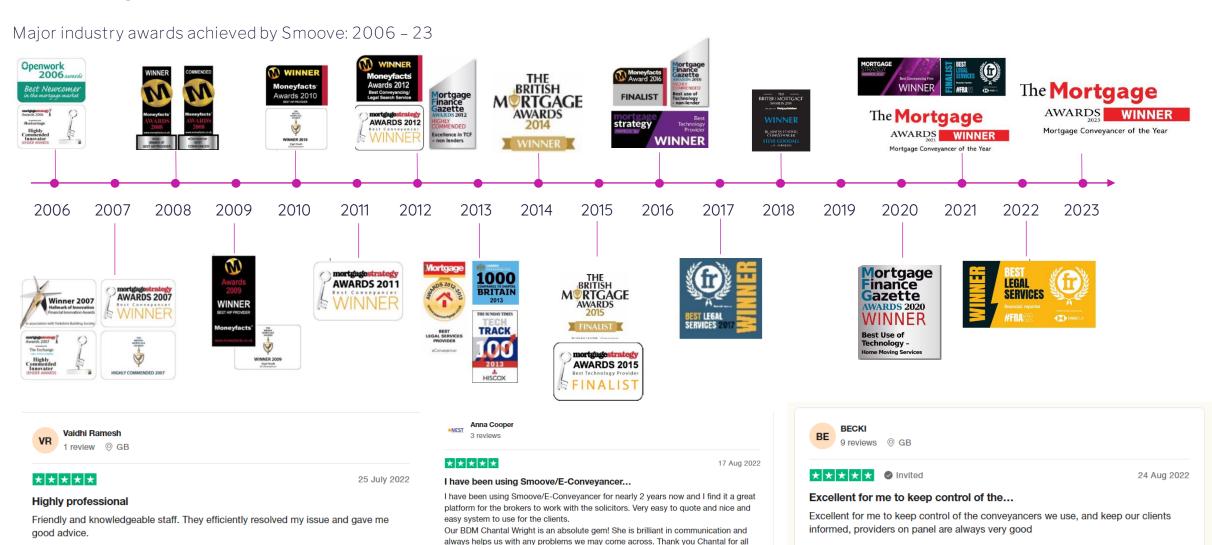
<sup>&</sup>lt;sup>1</sup> Active relationships with 1,450 individual conveyancers

<sup>&</sup>lt;sup>2</sup> Consultant conveyancing lawyers <sup>3</sup> Fees for search, ID check, etc.;

<sup>&</sup>lt;sup>4</sup> Across 18 estate agency firms

<sup>&</sup>lt;sup>5</sup>See FY23 results

## Long track record of innovation



I would highly recommend Smoove to any broker or at least try it to judge it yourself.

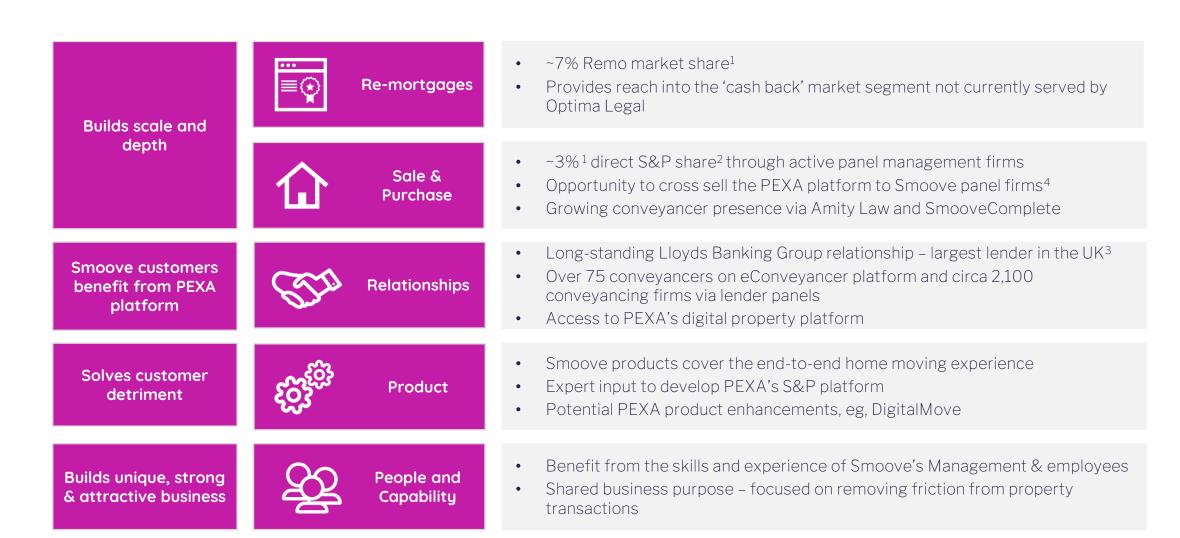
Date of experience: 17 August 2022

23

Date of experience: 23 August 2022

Date of experience: 25 July 2022

## Strategically attractive acquisition



<sup>&</sup>lt;sup>1</sup>Calculated based on Smoove's FY23 S&P and remo completion volumes, Bank of England S&P transactions (Bank of England data set LPMB4B3) and Bank of England remo transactions (Bank of England data set LPMVTVX)

<sup>&</sup>lt;sup>2</sup> Share associated with volumes transacted across the Smoove platform by active Smoove panel firms

<sup>&</sup>lt;sup>3</sup> As announced by Smoove on 19 August 2022, "Lloyds Banking Group Contract"

<sup>&</sup>lt;sup>4</sup> This provides access to volumes both on and outside the platform

## Transaction overview

**Price** 

54 pence per Smoove share in cash

Purchase premia & transaction acquisition multiples

69.3% to closing price of 31.9 pence per share on 21 April 20231

74.1% premium to 1-month pre-offer period VWAP of 31.0 pence per share<sup>2</sup>

43.9% premium to 3-month pre-offer period VWAP of 37.5 pence per share<sup>3</sup>

~1.0x Revenue and ~2.7x Gross Profit multiples within range of peer multiples<sup>7</sup>

**Enterprise Value** 

The Consideration values the entire issued and to be issued share capital of Smoove at approximately £30.8m (A\$58.6m), using an exchange rate of GBP:AUD 1.90 on a fully diluted basis. The consideration represents an Enterprise Valuation of £20.8m (\$A39.6m)<sup>4</sup>

**Transaction structure** 

Scheme of Arrangement under Part 26 of the *Companies Act* 2006 (UK)

Acquirer will be Digcom UK Holdings Limited, a wholly owned subsidiary of the PEXA Group Written Commitments provided by shareholders controlling 56% of Smoove's shares<sup>5</sup>

**Key conditions** 

Regulatory approval needed from the CLC<sup>6</sup>

Customary conditions for a transaction of this nature including CLC approval and CMA process made in accordance with the UK takeover code

**Specified items** 

A specified item charge of circa A\$5m relating to transaction costs is expected to be booked in 1H24 financial results

An update on expected integration costs and their timing will be provided with 1H24 results

Note: References to pence and GBP refer to units of British currency

<sup>&</sup>lt;sup>1</sup> Last business day before commencement of offer period

<sup>&</sup>lt;sup>2</sup> VWAP based on the one-month period ending 21 April 2023, being the last business day before the offer period. Source: Bloomberg

<sup>&</sup>lt;sup>3</sup> VWAP based on the three-month period ending 21 April 2023, being the last business day before the offer period. Source: Bloomberg

 $<sup>^4</sup>$  Net of acquired cash of £9.2m as at 30 September 2023 and £0.8m received from the proceeds of exercised options

<sup>&</sup>lt;sup>5</sup> Shareholders have committed in writing to vote in favour of the proposed transaction, either through irrevocable commitments or letters of intent

<sup>&</sup>lt;sup>6</sup> Council for Licenced Conveyancers

<sup>&</sup>lt;sup>7</sup> FY23 (March) basis. Peer set includes UK small cap technology and legal services peers

# Transaction impact on PEXA Group Balance sheet post completion

Sources and uses of funds (for the transaction)

Existing lending facility drawn down<sup>1</sup>

New lending facility drawn down<sup>1</sup>

Smoove cash on hand<sup>2</sup>

A\$19.0m

Total sources

A\$60.5m

Contingent transaction costs and fees<sup>4</sup>

A\$1.9m

Total uses

- Transaction funded through cash currently held by PEXA, which has been drawn down under the existing facility and a newly established facility
- Excess funds to remain in UK to fund the business operations
- PEXA's balance sheet will remain strong posttransaction with a FY23 pro forma group net leverage ratio of 3.7x
- Similarly, PEXA's Interest Cover Ratio remains strong on a pro forma basis at 12x in FY23
- Expect to reduce group net leverage and Increase Interest Cover ratio as we work towards guidance previously given

Amount shown drawn in respect of the existing lending facility and new lending facility relate only to funds drawn in relation to the Acquisition and not any funds drawn by the wider PEXA Group for general purposes

<sup>&</sup>lt;sup>2</sup>Smoove's cash balance at 30 September 2023 of £9.2 million and expected proceeds from options exercised of £0.8m translated at GBP:AUD 1.90,

<sup>&</sup>lt;sup>3</sup> 57,060,216 (diluted shares) acquired at £0.54, translated at GBP:AUD 1.90 <sup>3</sup> Success-related transaction fees of £1.0 translated at GBP:AUD1.90

## Indicative timeline



Note: timings are indicative only, are dependent on regulatory approvals and customary conditions and therefore subject to change.

A&Q

#### Investor relations

Hany Messieh
General Manager Investor Relations
e: hany.messieh@pexa.com.au
t: + 61 414 446 876

#### Media

Danielle Tricarico
Head of Corporate Affairs
e: danielle.tricarico@pexa.com.au
t: + 61 403 688 980